

Parent Statement for Partner Services

1. Welcome to our Partner Service

Crawford Childcare, Crawford Woods, Church Hill, Glanmire, Co. cork. T45 AF54, is a Partner Service, working together with the Department of Children, Equality, Disability, Integration and Youth, and parents to deliver high quality, affordable, inclusive Early Learning and Care (ELC) and/or School Age Childcare (SAC) services for children. As part of that partnership, this statement outlines some of the important things you can expect from us, a Partner Service.

1.1 About Us

Here are some of the basic things to know about us:

A typical week for us is 7:30am to 17:25 Monday to Friday for 50 weeks per year.

At Crawford Childcare we offer the following services to children and their families:

<input checked="" type="checkbox"/>	Sessional pre-school under the ECCE (Free Pre-school)
<input checked="" type="checkbox"/>	Full day Care/part time care for Early Learning & Care (ELC)
<input type="checkbox"/>	Term Time School Age Childcare
<input type="checkbox"/>	Out of term School Age Childcare

[Choose all that apply]

2. Early Childhood Care and Education Programme (ECCE), Access and Inclusion Model (AIM) and National Childcare Scheme (NCS).

This Partner Service is in contract to deliver the:

<input checked="" type="checkbox"/>	National Childcare Scheme (NCS)
<input checked="" type="checkbox"/>	Early Childhood Care and Education (ECCE) programme
<input type="checkbox"/>	Community Childcare Subvention Scheme Plus (CCSP)

Early Childhood Care and Education Programme (ECCE):

ECCE provides for 15 hours per week of preschool provision over 38 weeks per year before children start primary school at no charge to parents.

Crawford Childcare will support you in registering your child for the ECCE programme in our service if your child meets the eligibility criteria. Further information about ECCE is available here -

<https://www.gov.ie/en/publication/2459ee-early-childhood-care-and-education-programme-ecce/>

Access and Inclusion Model (AIM):

The goal of AIM is to create a more inclusive environment in pre-schools, so all children, regardless of ability, can benefit from quality early learning and care. The model achieves this by providing universal supports to pre-school settings, and targeted supports, which focus on the needs of the individual child, without requiring a diagnosis of disability.

Further information about AIM is available here - <https://aim.gov.ie/>

Optional:

This service also has an Inclusion Coordinator, Sarah Twohig who has a special qualification focused on supporting the inclusion of all children in the service.

National Childcare Scheme (NCS)

NCS provides subsidies to parents to offset the costs of ELC and SAC. There are three types of NCS subsidies which are all available for children up to the age of 15.

This service welcomes children who are entitled to any category of NCS subsidy. Further information about the NCS is available here - <https://www.ncs.gov.ie/en/> or contact the NCS Parent Support Centre on 01 906 8530 (Monday to Friday from 9am to 5pm).

Crawford Childcare will support you in applying for support under the NCS for your family.

3. Fees Policies

As a Partner Service, we operate a Fees Policy that is transparent and understandable to all of our parents, the objective of which is to prevent any and all misunderstandings where possible. Please do not hesitate to contact Sarah Twohig who will provide additional clarification as required.

3.1	<input checked="" type="checkbox"/>	a) Facilities that were in existence in September 2021 As a Partner Service, we are committed to operating the 'fee freeze' for Programme Year 2022/2023. This means that we will not charge our parents more for the same service than what we were charging in September 2021.
	<input type="checkbox"/>	b) Facilities that have been established since September 2021 As a Partner Service, we are committed to operating the 'fee freeze' for Programme Year 2022/2023. This means that we will not increase our fees during this year.

3.2 Donations - We will not request or accept any donations, voluntary or otherwise from parents/guardians, in respect of the ELC/SAC services being provided.

3.3 Deposits - We will not charge any non-refundable deposits to parents/guardians in the respect of their ELC/SAC service where the parent/guardian takes up the service for which the deposit was paid.

3.4 In order that you can understand what this fee freeze means for you, we have outlined our fees and associated fees policy below.

This Fees Policy will be published widely.

a) The fee policy we are going to implement for year 2022/2023 is the same as the fee policy that we had in place on September 30th 2021.

3.5.1 Our Fees Policy applicable on September 30th 2021 was as follows:

ECCE Contract Only Fee Policy

Here at Crawford Childcare we offer the ECCE programme to all eligible children. ECCE is free to all eligible children.

Additional information about the ECCE Programme Rules are available here - <https://www.gov.ie/en/publication/2459ee-early-childhood-care-and-education-programme-ecce/>

SECTION A: ECCE ONLY SERVICES OFFERED

Session Type Name	Session Type	Number of Hours per day	Number of days per week	Number of hours per week	Session Start time	Session Finish Time	ECCE – 3 Free Hours (€)	Full Fee – Non-ECCE Eligible Children (€)
				0.00				
				0.00				
				0.00				
				0.00				
				0.00				
				0.00				

FEE POLICY TABLE FOR ALL SERVICES EXCLUDING ECCE ONLY

Session Type Name	Age Range	ECCE Available for ECCE eligible children?	Meals Included?	Additional Info	Number of Hrs per day	Number of days per week	Number of Hrs per week	Session Start time	Session Finish Time	Fee (less ECCE 3 Free Hrs) (€)	Fee less NCS Universal Subsidy (€)	Full Fee (€)
Full Day Care	0-1 Yr <input checked="" type="checkbox"/> 1-2 Yrs <input type="checkbox"/> 2-3 Yrs <input type="checkbox"/> 3-6 Yrs <input type="checkbox"/> 4-15 Yrs <input type="checkbox"/>	No	Yes	Breakfast & dinner included. All other food & drinks (excluding water) must be provided by parents	10.00	5.00	50.00	7:30	17:25	€0.00	€227.61	€250.11
Full Day Care	0-1 Yr <input type="checkbox"/> 1-2 Yrs <input checked="" type="checkbox"/> 2-3 Yrs <input checked="" type="checkbox"/> 3-6 Yrs <input checked="" type="checkbox"/> 4-15 Yrs <input checked="" type="checkbox"/>	Yes	Yes	Breakfast & dinner included. All other food & drinks (excluding water) must be provided by parents	10.00	5.00	50.00	7:30	17:25	€167.67	€209.67	€232.17
Full Day Care	0-1 Yr <input type="checkbox"/> 1-2 Yrs <input checked="" type="checkbox"/> 2-3 Yrs <input checked="" type="checkbox"/> 3-6 Yrs <input checked="" type="checkbox"/> 4-15 Yrs <input checked="" type="checkbox"/>	Yes	Yes	Breakfast & dinner included. All other food & drinks (excluding water) must be provided by parents	10.00	4.00	40.00	7:30	17:25	163.03	€194.63	€214.63
Full Day Care	0-1 Yr <input checked="" type="checkbox"/> 1-2 Yrs <input type="checkbox"/> 2-3 Yrs <input type="checkbox"/> 3-6 Yrs <input type="checkbox"/> 4-15 Yrs <input type="checkbox"/>	No	Yes	Breakfast & dinner included. All other food &	10.00	4.00	40.00	7:30	17:25	€0.00	€218.36	€238.36

				drinks (excluding water) must be provided by parents									
Full Day Care	0-1 Yr <input checked="" type="checkbox"/> 1-2 Yrs <input type="checkbox"/> 2-3 Yrs <input type="checkbox"/> 3-6 Yrs <input type="checkbox"/> 4-15 Yrs <input type="checkbox"/>	No	Yes	Breakfast & dinner included. All other food & drinks (excluding water) must be provided by parents	10.00	3.00	30.00	7:30	17:25	€0.00	€163.84	€178.84	
Full Day Care	0-1 Yr <input type="checkbox"/> 1-2 Yrs <input checked="" type="checkbox"/> 2-3 Yrs <input checked="" type="checkbox"/> 3-6 Yrs <input checked="" type="checkbox"/> 4-15 Yrs <input checked="" type="checkbox"/>	Yes	Yes	Breakfast & dinner included. All other food & drinks (excluding water) must be provided by parents	10.00	3.00	30.00	7:30	17:25	€121.98	€145.68	€160.68	
Full Day Care	0-1 Yr <input checked="" type="checkbox"/> 1-2 Yrs <input type="checkbox"/> 2-3 Yrs <input type="checkbox"/> 3-6 Yrs <input type="checkbox"/> 4-15 Yrs <input type="checkbox"/>	No	Yes	Breakfast & dinner included. All other food & drinks (excluding water) must be provided by parents	10.00	2.00	20.00	7:30	17:25	€0.00	€109.07	€119.07	
Full Day care	0-1 Yr <input type="checkbox"/> 1-2 Yrs <input checked="" type="checkbox"/> 2-3 Yrs <input checked="" type="checkbox"/> 3-6 Yrs <input checked="" type="checkbox"/> 4-15 Yrs <input checked="" type="checkbox"/>	Yes	Yes	Breakfast & dinner included. All other food & drinks (10.00	2.00	20.00	7:30	17:25	81.57	€97.37	€107.37	

				excluding water) must be provided by parents									
Part Time	0-1 Yr <input checked="" type="checkbox"/> 1-2 Yrs <input type="checkbox"/> 2-3 Yrs <input type="checkbox"/> 3-6 Yrs <input type="checkbox"/> 4-15 Yrs <input type="checkbox"/>	No	No	All food & drinks (excluding water) to be supplied by parents	5.00	5.00	25.00	8:00	13:00		€195.95	€208.45	
Part Time	0-1 Yr <input type="checkbox"/> 1-2 Yrs <input checked="" type="checkbox"/> 2-3 Yrs <input checked="" type="checkbox"/> 3-6 Yrs <input checked="" type="checkbox"/> 4-15 Yrs <input checked="" type="checkbox"/>	No	No	All food & drinks (excluding water) to be supplied by parents	5.00	5.00	25.00	8:00	13:00	114.12	€166.12	€178.62	
Part Time	0-1 Yr <input checked="" type="checkbox"/> 1-2 Yrs <input type="checkbox"/> 2-3 Yrs <input type="checkbox"/> 3-6 Yrs <input type="checkbox"/> 4-15 Yrs <input type="checkbox"/>	No	No	All food & drinks (excluding water) to be supplied by parents	5.00	4.00	20.00	8:00	13:00		€156.74	€166.74	
Part Time	0-1 Yr <input type="checkbox"/> 1-2 Yrs <input checked="" type="checkbox"/> 2-3 Yrs <input checked="" type="checkbox"/> 3-6 Yrs <input checked="" type="checkbox"/> 4-15 Yrs <input checked="" type="checkbox"/>	No	No	All food & drinks (excluding water) to be supplied by parents	5.00	4.00	20.00	8:00	13:00	91.41	€133.01	€143.01	
Part Time	0-1 Yr <input checked="" type="checkbox"/> 1-2 Yrs <input type="checkbox"/> 2-3 Yrs <input type="checkbox"/> 3-6 Yrs <input type="checkbox"/> 4-15 Yrs <input type="checkbox"/>	No	No	All food & drinks (excluding water) to be	5.00	3.00	15.00	8:00	13:00		€117.57	€125.07	

				supplied by parents									
Part Time	0-1 Yr <input type="checkbox"/> 1-2 Yrs <input checked="" type="checkbox"/> 2-3 Yrs <input checked="" type="checkbox"/> 3-6 Yrs <input checked="" type="checkbox"/> 4-15 Yrs <input type="checkbox"/>	No	No	All food & drinks (excluding water) to be supplied by parents	5.00	3.00	15.00	8:00	13:00	68.67	€99.87	€107.37	
Part Time	0-1 Yr <input checked="" type="checkbox"/> 1-2 Yrs <input type="checkbox"/> 2-3 Yrs <input type="checkbox"/> 3-6 Yrs <input type="checkbox"/> 4-15 Yrs <input type="checkbox"/>	No	No	All food & drinks (excluding water) to be supplied by parents	5.00	2.00	10.00	8:00	13:00		€78.64	€83.64	
Part Time	0-1 Yr <input type="checkbox"/> 1-2 Yrs <input checked="" type="checkbox"/> 2-3 Yrs <input checked="" type="checkbox"/> 3-6 Yrs <input type="checkbox"/> 4-15 Yrs <input checked="" type="checkbox"/>	No	No	All food & drinks (excluding water) to be supplied by parents	5.00	2.00	10.00	8:00	13:00		€67.49	€72.49	

SECTION B - FEES EXTRAS: DEPOSIT / DISCOUNT / OPTIONAL EXTRAS* / ADDITIONAL SERVICES*

Type	Description	Additional Details/Conditions
Discount	We do not offer any discounts	
Optional Extras	Annual school tour for children on ECCE scheme. Approx €30	Service will remain open for children who do not avail of tour and price will be confirmed one month prior.
Deposits	We require €150 refundable ECCE deposit	This €100 ECCE deposit will be returned to the parent/guardian once the child's registration is approved on the HIVE.
Deposits	We do not charge a deposit for children availing of NCS	
Additional Services	A booking enrolment fee of €500 is charged to hold a place in the creche	The booking enrolment fee is refunded if one calendar month's notice is given not to take up the place or when ceasing attendance
Optional Extras	€60 per extra day for children under 1 year	Subject to availability
Additional Services	€55 per extra day for children over 1 year	Subject to availability
Additional Services	€50 per extra half day for children under 1 year	Subject to availability & up to 5 hours on the same day running concurrently
Additional Services	€45 per extra half day for children over 1 year	Subject to availability & up to 5 hours on the same day running concurrently
Optional Extras	€10 per extra hour	Subject to availability
Optional Extras	€10 for dinner for children not attending full days	Available to children attending part time
Optional Extras	Annual school tour for ECCE children approx. €30	Fee confirmed one month in advance
Choose an item.	Annual school tour for ECCE children approx. €30	Fee confirmed one month in advance

Section C - Other Additional Information

* These are entirely optional to parents

Our full payment terms and conditions along with all of our policies and procedures are available on the 'Parent Info' tab of our website www.crawfordchildcare.ie. Absences for any reason e.g sickness, adverse weather & creche closures during Christmas and two week summer closure must be paid for. Fees are billed monthly for 52 weeks of the year.

3.5.2 (a) The changes to our Fees Policy as applicable on September 30th 2021 are as follows:

The following new Service Types ARE available:

Session Type Name	Age Range	ECCE Available for ECCE eligible children?	Meals Included?	Additional Info	Number of Hrs per day	Number of days per week	Number of Hrs per week	Session Start time	Session Finish Time	Fee (less ECCE 3 Free Hrs) (€)	Fee less NCS Universal Subsidy (€)	Full Fee (€)
	Choose an item.	Choose...	Choose...				0.00					
	Choose an item.	Choose...	Choose...				0.00					
	Choose an item.	Choose...	Choose...				0.00					
	Choose an item.	Choose...	Choose...				0.00					
	Choose an item.	Choose...	Choose...				0.00					
	Choose an item.	Choose...	Choose...				0.00					

3.5.2 (b) The following Service Types are NO LONGER available:

Session Type Name	Age Range	ECCE Available for ECCE eligible children?	Meals Included?	Additional Info	Number of Hrs per day	Number of days per week	Number of Hrs per week	Session Start time	Session Finish Time	Fee (less ECCE 3 Free Hrs) (€)	Fee less NCS Universal Subsidy (€)	Full Fee (€)
	Choose an item.	Choose...	Choose...				0.00					
	Choose an item.	Choose...	Choose...				0.00					
	Choose an item.	Choose...	Choose...				0.00					
	Choose an item.	Choose...	Choose...				0.00					

4. Quality measures

As a Partner Service, we are committed to delivering quality for children and families. There are number of ways we can show this.

4.1 Our staff have the following qualifications:

Room/Session	Qualification
Exploring Room	4 BA Early Years Education . 1 QQI level 6
Adventure Room	4 BA Early Years Education, 1 QQI level 6
Discovery Room	3 BA Early Years Education, 2 QQI 6
Managment	QQI level 8, LINC Co-ordinator

4.2

✓	We are actively working to implement our Quality Action Plan and we will report on progress at the end of the year
---	--